

# Chapter 5

Having experience as a customer service representative at an insurance company, it makes a lot more sense when learning about VoIP and RingCentral, which is what I used to take inbound calls. It also explains why first responders don't have access to your precise location, because your IP address isn't that trackable.

Seeing that there are services like Reputation Defender has given a new perspective for how in-depth it is to remove data from the Internet. Services like that provide protection from cyberbullying which is good for how popular that has become throughout the years.